

FURQAN AHMAD

Mobile Device Tester | QA Analyst

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PROFESSIONAL SUMMARY

Hands-on mobile device tester with current experience evaluating prototype smartphones in daily use, reproducing software defects, documenting usability issues, and providing structured feedback on battery, camera, connectivity, applications, updates, and system stability. Supported by more than six years of investigative quality review and an early-career background in software and database development. Known for attention to detail, evidence-based reporting, and clear communication. Seeking junior manual QA, mobile application testing, UAT, product quality, or device-testing roles.

TESTING & QUALITY SKILLS

Hands-on Testing: Mobile device testing | Manual and exploratory testing | Functional checks | Usability and UX evaluation | Real-world scenario testing | Update and stability validation

Defect Reporting: Bug reproduction | Clear reproduction steps | Expected vs. actual results | Severity and user-impact description | Screenshots and screen recordings | Follow-up verification

Device Coverage: Battery behavior | Camera performance | Network and connectivity | Applications and notifications | System settings | Performance and reliability

Quality Background: Report auditing | Accuracy and completeness review | Root-cause questioning | Checklist development | Analyst feedback and training | Structured documentation

PROFESSIONAL EXPERIENCE

User Scenario & Expectation Tester (UET) (Contract)

Leading Global Mobile Device & Smartphone Manufacturer | Remote / Lahore, Pakistan | **Oct 2025 - Present**

- Evaluate pre-release smartphones as primary daily devices to identify defects and usability problems under realistic conditions.
- Reproduce and document software issues with concise titles, environment details, steps to reproduce, expected results, actual results, frequency, impact, and visual evidence.
- Exercise core device areas including battery life, charging, camera, calls, mobile data, Wi-Fi, Bluetooth, notifications, applications, system settings, updates, and general performance.
- Report user-experience concerns and practical improvement ideas based on repeated daily use rather than isolated laboratory checks.
- Provide follow-up observations after updates and monitor whether reported behavior is resolved, changed, or still reproducible.

Quality Assurance Specialist & Investigative Analyst Trainer

Smart Virtual Support | Lahore, Pakistan | **Sep 2024 - Jun 2026**

- Performed detailed quality reviews of investigation reports, checking accuracy, completeness, internal consistency, source support, and presentation before delivery.
- Documented defects in analyst work, explained the required correction, and followed up on revised reports to confirm issues were addressed.
- Created and refined review checklists and workflow guidance to reduce repeated mistakes and make quality expectations clearer.
- Trained analysts in structured research, documentation, evidence handling, report quality, and professional communication.

Senior Research Analyst / Research Analyst

Smart Virtual Support | Lahore, Pakistan | **Apr 2020 - Aug 2024**

- Tested hypotheses against multiple public sources, verified facts, recorded evidence, and documented exceptions or uncertainty in structured reports.
- Managed detailed casework requiring careful observation, repeatable research steps, accurate records, and clear escalation of risk or inconsistency.
- Built a strong quality mindset through years of reviewing evidence, identifying gaps, and explaining findings to non-technical stakeholders.

Investor & Partnership Outreach Support

AlphaRose Therapeutics | Remote | **Apr 2026 - Present**

- Research and qualify potential investors and partners, maintain accurate prospect notes, and support personalized communication and organized handoff.
- Apply disciplined information verification and documentation practices while working with public company and stakeholder information.

EARLIER SOFTWARE & DATABASE EXPERIENCE

Roles: Software Engineer - Techfoot (2017) | Oracle Developer- ShineAlgo (2017) | Web Developer- Hildes (2016)

Previous Exposure: Oracle Forms and Reports | SQL and PL/SQL | ERP applications | Database objects | Application debugging | HTML, CSS and JavaScript fundamentals

Note: These technologies reflect earlier professional experience and provide useful technical context; they are not presented as current advanced-level specialization.

EDUCATION & CERTIFICATIONS

BS Computer Science - Software Engineering | The Superior University, Lahore

- Foundations of Project Management - Google / Coursera
- Project Initiation: Starting a Successful Project - Google / Coursera