

FURQAN AHMAD

Research, Quality & Outreach Analyst

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PROFESSIONAL SUMMARY

Research, quality, and outreach professional with more than six years of experience in investigative research, public-source information verification, report quality review, process improvement, and analyst development. Currently supports investor and partnership outreach for a rare-disease biotechnology company through prospect research, qualification, relationship mapping, and personalized communication. Also brings hands-on experience testing prototype smartphones and documenting product issues. Seeking research, due diligence, operations quality, partnerships support, or outreach roles where accuracy, judgment, and clear communication are essential.

CORE SKILLS

Research & Analysis: Investigative research | OSINT and public-source research | Information verification | Source evaluation | Evidence synthesis | Risk and inconsistency identification

Outreach & Partnerships Support: Investor and partner research | Prospect qualification | Stakeholder mapping | Personalized LinkedIn and email outreach | Conversation tracking | Internal handoff

Quality & Operations: Report quality review | Accuracy and completeness checks | Checklist and workflow improvement | Analyst feedback and training | Structured documentation

Additional Strengths: Mobile device testing | Bug and usability reporting | Cross-functional communication | Spreadsheet-based tracking | Confidential information handling

PROFESSIONAL EXPERIENCE

Investor & Partnership Outreach Support

AlphaRose Therapeutics | Remote | Supporting Austin, Texas operations | **Apr 2026 - Present**

- Research mission-aligned investors, family offices, biotechnology leaders, rare-disease advocates, and strategic partners using public information and defined qualification criteria.
- Build organized prospect profiles covering professional background, relevance, relationship context, and potential alignment with the company's patient-first model.
- Support personalized LinkedIn and email outreach, maintain conversation notes, and route interested contacts to official company channels.
- Help gather, verify, and organize company information needed for investor conversations, partnership discussions, and external questionnaires.
- Use careful, human-led communication rather than generic mass outreach, protecting the quality and credibility of each interaction.

User Scenario & Expectation Tester (UET) (Contract)

Leading Global Mobile Device & Smartphone Manufacturer | Remote / Lahore, Pakistan | **Oct 2025 - Present**

- Use pre-release smartphones as primary daily devices to evaluate real-world performance, stability, and usability before and after commercial launch.
- Identify, reproduce, and document software defects and user-experience issues with clear descriptions, steps, expected behavior, actual behavior, and supporting evidence.
- Test battery behavior, camera performance, network connectivity, system updates, applications, and everyday device workflows across varied usage conditions.
- Provide structured follow-up feedback on issue recurrence, product behavior after updates, and opportunities to improve the end-user experience.

Quality Assurance Specialist & Investigative Analyst Trainer

Smart Virtual Support | Lahore, Pakistan | **Sep 2024 - Jun 2026**

- Reviewed investigative reports for accuracy, completeness, source support, consistency, and adherence to internal quality standards before delivery.
- Identified evidence gaps, unclear reasoning, and recurring reporting errors, then provided specific feedback to analysts for correction and improvement.
- Developed and refined review checklists, guidance, and workflow practices to improve consistency across investigation teams.
- Trained and mentored analysts on research quality, report structure, source handling, documentation, and professional judgment.
- Worked with operational stakeholders to resolve recurring quality issues and strengthen the feedback loop between analysts and reviewers.

Senior Research Analyst

Smart Virtual Support | Lahore, Pakistan | **Apr 2022 - Aug 2024**

- Conducted complex online investigations using public records, social media, search techniques, and other open sources for insurance claims, litigation matters, and related research assignments.
- Evaluated source reliability, connected information across multiple sources, and documented findings in clear, evidence-based reports for decision-makers.
- Identified inconsistencies, behavioral patterns, potential risk indicators, and information requiring further verification.
- Managed sensitive cases under deadlines while maintaining organized source notes, defensible conclusions, and confidentiality.

Research Analyst

Smart Virtual Support | Lahore, Pakistan | **Apr 2020 - Mar 2022**

- Researched individuals, claims, and court-related matters using public information and social media sources.
- Compiled evidence, summarized relevant activity, and produced structured reports for senior review and client decision-making.
- Supported senior analysts by verifying facts, locating additional sources, and highlighting findings that could affect case outcomes.

EARLIER TECHNICAL EXPERIENCE

Software Engineer, Techfoot (2017) | Oracle Developer, ShineAlgo (2017) | Web Developer, Hildes (2016)

Earlier work included Oracle Forms and Reports, SQL and PL/SQL, database objects, ERP application support, debugging, and web-development fundamentals. These technologies are presented as prior professional exposure rather than current advanced specialization.

EDUCATION & CERTIFICATIONS

BS Computer Science - Software Engineering | The Superior University, Lahore

- Foundations of Project Management - Google / Coursera
- Project Initiation: Starting a Successful Project - Google / Coursera